

Watlington Pharmacy Privacy Policy

(WCH001)

This Privacy Policy governs the way Watlington Health Ltd (t/a Watlington Pharmacy) collect, use, maintain and disclose information collected from users of this site.

Personal identifiable information

We may collect personal identifiable information from users in a variety of ways, including, but not limited to, when users visit our site, fill out a form, and in connection with other activities, services, features or resources we make available on our site. If registering on our site, as appropriate, you may be asked to enter your name, email address, phone number or other details to help you with your experience. Users may, however, visit our site anonymously. We will collect personal identifiable information from users only if they voluntarily submit such information to us. Users can always refuse to supply personal identifiable information, except that it may prevent them from engaging in certain site related activities.

We use this information to follow up with a user after correspondence.

Non-personal identifiable information

We may collect non-personal identifiable information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our site, such as the operating system and the internet service providers utilized and other similar information.

Web browser cookies

Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

How we use collected information

The site may collect and use users personal information for the following purposes:

- To improve customer service. Information you provide helps us respond to your customer service requests and support needs more efficiently.
- To send periodic emails. We may use the email address to respond to user enquiries, questions, and/or other requests.

How we protect your information

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To protect this information the site is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential. In addition, all sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user enters, submits, or accesses their information to maintain the safety of your personal information.

Sharing your personal information

We do not sell, trade, or rent users personal identifiable information to others.

Changes to this privacy policy

The Site has the discretion to update this privacy policy at any time. When we do, we will post a notification on the main page of our Site. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us via 01553 811045

This document was last updated in April 2023

Privacy Notice



WHC0002 - Privacy
Notice Public.pdf

You can find our privacy policy here